uonews

Universal Orlando Resort™ Team Member Newsletter

March 20 - April 2, 2017

INSIDE THIS ISSUE

Discover the Story Behind **Universal's Volcano Bay™**

Universal Orlando Introduces **Parental Leave Program**

Enhancements to the **Team Member Comp Pass Program**

Enter For Your Chance to Attend a Taping of **The Tonight Show Starring Jimmy Fallon!**

Oooh, Shiny.

OUR **NEW** WEBSITE IS LIVE.

UniversalOrlando.com got a makeover with redesigned features made to give our guests their best vacation yet. And **the** new design means awesome new stuff, including:

1 Easy-to-Use Navigation
2 Filtering by Interests
3 Interactive Map
4 Bold, Beautiful Images & Videos
Universal Orlando™ Mardi Gras

Visitors to the site can now filter by their interests to find the exact adventures they want; and locate key info quickly and easily with a simplified navigation that's user-oriented and more intuitive. Plus bold, beautiful images and videos make it all come alive.

Each venue now includes page attributes: easy-to-spot, top-level details like ride type, dining plan, height requirements, and more. Guests can also see how much there is to explore—and find their way around the resort—with the new interactive map. And to make the site accessible for blind and visually impaired users, PDFs and other content is currently in-page, making it compatible with screen readers.

Buying tickets, vacation packages, and on-site hotel stays from anywhere on the site is easier than ever with the updated booking widget. Guests can also see what others are saying about top rides, shows and attractions, or write reviews of their own to share with friends. And they can do it all on a laptop, tablet, or on the go thanks to the responsiveness of the mobile and tablet-friendly design.

Go check it out! Find all the cool, newly redesigned features at UniversalOrlando.com

PRODUCED BY UNIVERSAL ORLANDO RESORT™ TEAM MEMBER COMMUNICATIONS

What's New

IT'S TEEN TIME!

Grad Bash Returns April 7

Grad Bash, Orlando's most exciting graduation event, returns this spring with a once-in-a-lifetime experience that no high school senior should miss. Seniors will enjoy Orlando's most thrilling rides and attractions, plus there'll be a live concert with one of today's hottest acts:

Jason Derulo
April 7 & 21

Fifth Harmony
April 28 & 29

Stay tuned to the next issue of ***UO News*** for all the details on the 2017 Grad Bash experience, including how the event will impact Team Member parking.

UNIVERSAL ORLANDO'S GRAD BASH '17

Unlock *The Fate of the Furious:* Cars From the Movie in USF this April

Beginning in April, cars from ***The Fate of the Furious*** will be on display in Universal Studios Florida™! Guests can get their pic next to Dom's Ice Charger, Roman's Bentley GT, or Letty's Rally Fighter.

***The Fate of the Furious*, hits theatres April 14** - be one of the first to see it at an exclusive Team Member Screening on April 13!

Registration details are coming soon, stay tuned to **UOTeam.com** and ***UO News*** for details.

UNIVERSAL ORLANDO RESORT

MARDI GRAS

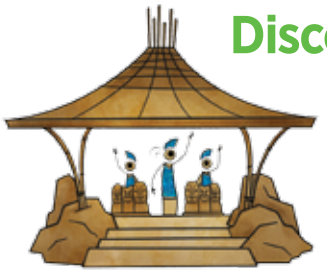
FLORIDA'S BIGGEST PARTY FEBRUARY 4 – MARCH 25

FINAL Concert!

THE ALL-AMERICAN REJECTS MARCH 25

Since the start of their career, alt-rock/power pop titans The All-American Rejects have sold over 10 million albums worldwide and helped define a post-emo sound that was the soundtrack of a decade. With smash hits **"Swing, Swing," "Move Along," "Dirty Little Secret," "It Ends Tonight"** and **"Gives You Hell,"** their songs have become an indelible slice of the era. The All-American Rejects spent much of 2016 supporting Blink 182 on tour and are working on new material to be released in the upcoming months.

8:30PM



Discover the Story Behind Universal's Volcano Bay™

Universal's Volcano Bay is a tropical paradise formed by myth and discovered by legend. The story behind our new, immersive water theme park – **grand opening May 25** - was recently revealed in a post on Universal Orlando's Blog. Check out the story below and visit **blog.universalorlando.com** for a video overview with Dale Mason, Vice President and Executive Art Director for Universal Creative!

The Creation Myth

It all began with the fiery god, Krakatau (kra-kuh-TAU). Though his wrath and fury dominated the land, he couldn't contain the adventurous spirit of his daughter, Tai Nui (tie-NOO-ee). She fell in love with a native youth named Kala (KAH-lah). And when her fiercely protective father learned of the romance, he flew into a rage. He banished Kala forever to the sky, where he became the Moon.

Overcome with grief, Tai Nui's tears became the Sea. Krakatau then realized he had only succeeded in destroying what mattered most to him: his daughter's happiness. Determined to reunite the young lovers, he reached into the earth and pulled it to the sky – creating the volcano of Volcano Bay. Krakatau trapped the remains of his anger and jealousy in the form of the fire spirit, Vol, whom he imprisoned deep within the volcano. This is how the Sky, Sea and Earth united to form the paradise of Volcano Bay.

images shown are conceptual representations

The Waturi Legend

Before they came to Volcano Bay, the Waturi (wah-TOO-ree) traversed the ocean in outrigger canoes in search of a new home. According to the legend, a mystical fish named Kunuku (koo-NOO-koo) was destined to guide them. Their voyages took them to the far corners of the South Pacific. And wherever they went, the Waturi embraced the customs, music and art of the many people they encountered. But alas, nowhere did they find Kunuku.

On and on they searched, until they came to the very edge of the world. And it was there that they found Kunuku playing in the waves. Within a day, Kunuku and the winds of fortune lead the travelers to the shores of Volcano Bay. The Waturi knew that, at long last, they had found home.

Stay Tuned for More Discoveries at UniversalOrlando.com/VolcanoBay

In the Spotlight

Universal Orlando Introduces Parental Leave Program

This Program – for Full-Time Team Members – Begins Saturday, April 1, 2017

Universal Orlando is committed to providing world-class benefits that allow our Team Members to balance work and family lives. As part of Universal Orlando's ongoing mission to provide an environment where our Team Members are proud to work, our Benefits team is pleased to announce that we are implementing a parental leave policy as part of our overall benefits package.

Effective Saturday, April 1, 2017, Universal Orlando will offer a full-time regular Team Member a leave of absence for parental reasons which include the birth or adoption of a child. This benefit is available to full-time/regular Team Members with one year of continuous service as a full-time/regular Team Member and includes paid and unpaid time off for primary and non-primary caregivers as follows:

- **Primary Caregiver** – *The Primary Caregiver (defined as someone who has primary responsbility for the care of a child immediately following the birth or adoption of the child) will be entitled to receive 8 weeks of pay at 100% which will be coordinated with applicable disability benefits. The Primary Caregiver is entitled to a total of 6 months of job-protected leave. The leave must be taken immediately following birth or adoption of a child.*
- **Non-Primary Caregiver** – *The Non-Primary Caregiver (defined as someone who is the non-primary parent) will be entitled to receive 2 weeks of pay at 100%. The Non-Primary Caregiver is entitled to a total of 6 months of job-protected leave. The leave must be taken immediately following birth or adoption of a child.*

Where applicable, paid and unpaid Parental leave will be run concurrently with disability and/or Family Medical Leave. This may allow for a portion of the 100% of pay to be paid under the Short Term Disability plans and the remaining amount under the Parental leave policy. Leaves that commenced prior to April 1 will continue to be administered under current leave policies through the disability plans, medical leave or FMLA.

For questions about this new benefit, please contact the Benefits Department at 407-363-8035 or stop by the Benefits lobby in the HR Building (B-111).

Please note: This is a general description of the Parental Leave benefit. Complete provisions of the policy are contained in our Policies & Procedures guidebook, which is authoritative. The policy will be available for review starting Saturday, April 1, 2017.

New Perks On the Way: Updates to the Team Member Comp Pass Program

We are Continually Looking for Ways to Enhance the Universe of Perks We Offer Our Team Members

As our resort continues to grow and as we prepare for the opening of our third park, Universal's Volcano Bay, we are pleased to announce enhancements to our Team Member Complimentary Pass Program. The goal of these changes is to provide you the opportunity to share all that our resort has to offer with your family and friends. Not only will new Team Member comp passes include access to Volcano Bay (blockout dates apply), but Team Members will also be eligible for 'Annual Limited Blockout' comp passes, offering up to five (5) passes* each calendar year with more flexibility.

Beginning Thursday, April 6, eligible Team Members will begin to receive these new perks. Here's an overview of what to expect:

3-Park Team Member Comp Passes

As part of the next quarterly comp pass distribution (Thursday, April 6), comp passes will offer access to all three parks upon the opening of Volcano Bay**. All quarterly comp pass distributions thereafter will offer 3-park access†. Existing comp passes will remain 2-park passes until they are used (current comp passes will not be converted to 3-park passes).

Annual Limited Blockout Comp Passes

Team Members will be eligible for up to a maximum of five (5) of their passes each calendar year to offer limited or reduced blockouts. Beginning with the next quarterly comp pass distribution (Thursday, April 6) a separate ticket bank will be established and, based on comp pass eligibility, up to five (5)* regular comp passes will be transferred to the Annual Limited Blockout bank. Thereafter, this ticket bank will be replenished (based on eligibility*) during the first distribution in January of each calendar year.

A Note about Blockout Periods

2017 blockout dates for USF and IOA are available at **UOTeam.com/comppass** or by calling the **Comp Pass Hotline at 407-224-6110.** Blockout dates for Volcano Bay have not yet been announced, please stay tuned to **UOTeam.com** and ***UO News*** for updates.

Questions?

We understand that Team Members will have questions about these exciting new benefits and invite you to check out our Frequently Asked Questions on **UOTeam.com/comppass.** There you'll find out what's not changing and learn answers to some of the top questions. More details and additional FAQs will be available in the coming weeks - stay tuned to **UOTeam.com/comppass** and ***UO News*** for more!

***based on eligibility - see the Complimentary Attractions Pass policy available on myUO for details †subject to blockout dates**

WALK THE WALK

Pledge Events: Walk MS - Orlando 2017

On Sunday, April 2, UO Team Members will walk to raise money and awareness at Walk MS - Orlando 2017 at Harbor Park on Lake Baldwin. You're invited to join and support the efforts at this event - one of UO's four sponsored pledge events this year!

Multiple sclerosis (MS) is an unpredictable, often disabling disease of the central nervous system that disrupts the flow of information within the brain, and between the brain and body. MS is different for everyone, and that makes it all the more challenging to solve. The first Walk MS event was in 1988, and since then more than $970 million has been raised for research and programs to improve the lives of people living with MS. Today, there are treatments where there weren't any before, and the dream of ending MS is becoming a reality. But there is still so much to do.

The money raised will drive groundbreaking research, provide life-changing programs and guarantee a supportive community for those who need it most. This cause is really important to us, so we hope you can do your part to help end MS forever.

Walk MS - Orlando 2017
Sunday, April 2

Start/Finish Location:
Harbor Park on Lake Baldwin

Time:
Registration - 8:00am
Walk - 9:00am

Visit our team page to join, donate, or find out more:

http://main.nationalmssociety.org/goto/mdcainjr2017

Step On Up!

Excellence in LEADERSHIP

UNIVERSAL ORLANDO

The prestigious Excellence in Leadership Award recognizes salaried Team Members below the Director level who show outstanding leadership skills critical to the success and development of Team Members and the business of Universal Orlando Resort™. These Team Members were selected by their division's leaders based on these skills and how well they live the UO Values and role-model our world-class service behaviors.

Judy Aranilla
Administration

Jeffrey Bardt
Technical Services

Allison Capuano
Merchandise (UPR)

Robert Demick
Attractions Operations

Joseph Dissmeyer
Parks Technology

Bill Ellenback
Finance

David Fernandez
Marketing & Sales

Charles Gray
Entertainment

Brad Jarrett
Park Servcies

Ashley Reyes
Marketing & Sales

Billye Riday
Merchandise

Chris Silveira
Production

Ryan Stewart
Food & Beverage

Paula Treadway
Food & Beverage

Monique Watson
Entrance Operations

Doug Welson
Technical Services

Jason Williams
Entertainment

KNOW SOMEONE WHO DESERVES TO BE NOMINATED FOR THE EXCELLENCE IN LEADERSHIP AWARD?

To nominate a candidate, pick up a nomination form from Team Member Services or from your Human Resources Manager. Be sure to return your completed nomination form to your Human Resources Manager by April 28 to have your candidate considered for next quarter's awards.

Recognition

BRAVO AWARD WINNERS

Michael Mendehall
Technical Services

Shaun Lander
Technical Services

Arron Candelaria
Attractions Operations

Ray Guintivano
Security

Michael Peterson
Food & Beverage

Albert Parsley
Security

Alain Blanchard
Marketing & Sales

Robert DeRosier
Park Services

Joanne LeCouteur
Entrance Operations

Amanda Mayle
Merchandise

Alejandro Quezada
Shared Services

Kimberly Pender
Food & Beverage

Danielle Staber
Food & Beverage

Jennifer Wallace
Entertainment

Nora Thomas
Attractions Operations

Roseanna Koppinger
Merchandise

Seong Lim
Merchandise

Michelle Donelson
Entrance Operations

Erin Mahoney
Administration

Christopher Ettel
Food & Beverage

Zachary Meyers
Food & Beverage

Douglas LoCicero
Entertainment

MARCH 2017

MILESTONES

Congratulations to all Team Members who are celebrating their anniversary with the company in **March!**

25 YEARS

Attractions Operations
Thomas Jackson Jr.

Entertainment
Avis-Marie Barnes
Deborah Buynak
Maria De Wilde
Michael Sawyer

Entrance Operations
Darryl Williams

Food & Beverage
Elizabeth Boggs
Sueann Cotanche
Robert Gould
Hoang Khuu
Jennifer Kneessi
Gilbert Quinones
Michael Samuels

Health Services
Marcus Crowden

Marketing & Sales
Erin Bowen
Paulette Estep-Prince

Merchandise
Mayra Calderon
Corene Cummings
Connie Galarza
Judith Williams

Park Services
Morris Brown

Parks Technology
Jean Goby
Latosha James

Technical Services
Michael Pearce
Michael Thomason

20 YEARS

Attractions Operations
Kevin Rajkumar

Entertainment
Edwin Budd
Trisha Mathews
David Nadolski
David Tommasi

Entrance Operations
Nancy Mojica
Alicia Napper

Finance
Ana Lahens

Food & Beverage
Kevin Keller

Marketing & Sales
Jeannette Gilson
Michelle Perez Singleton

Park Services
Leigh Marsh

Security
Gloria Mosley

Technical Services
Ralph Rankin II

15 YEARS

Attractions Operations
Adrian Martinez

Entertainment
Nicole Badillo
Karina Smith

Entrance Operations
Dorothy Patterson

Environmental, Health & Safety
Ryan McSheehy

Finance
Rhodora Celestino

Food & Beverage
Erik Aho
Carl Beazley
Rena Chambers
Mary Diller
Leo Hooper
Hannelore Hulick
Nancy Marlette
Catherine Patterson
Margaret Rechkemmer
Robert Ruggiano
Ailan Sanchez
Gloria Simonson
Joyce VanDorp
Maria Villanueva
Alice Wallace
Quintina Wood
Mary Young

Human Resources
Marilyn Tiedemann

Marketing & Sales
Pedro Fontanez
Melissa Lanzo

Merchandise
Scott Howard
Jer Lee
Carmen Nazario
Rosalba Rodriguez

Park Services
Barbara Roper
Juan Velasquez

Parks Technology
Al Callier
Richard Dickson

Technical Services
John Davis
Ronald Pacholczak Jr.

Universal Creative
Michael Ziccardi

Milestones continued on page 6

Around Our Universe

MILESTONES

Continued from page 5

10 YEARS

Attractions Operations
Steven Bersia
Ingrid Singh

Entertainment
Ryan Akins
Heather Delmotte
Joshua Suggs

Entrance Operations
Robert Brownholtz Jr.

Food Services
Thomas Boorsma
Luis Burgos Torres
Brian Clark
MaryAnn Coddington
Bruc D'Agostino
Jo-Ann D'Agostino
Jane Davies
Jack D'Elia
Lola D'Elia
Luis Espinal
Carol Fassett
Willard Fassett
Kristen Forehan
Milagros Gonzalez
Harry Gonzalez Zayas
Katalina Jaramillo
Mary Joyce
Sow Chun Lim
Robert Moxley
Nancy Padden
James Shiflett
Nicole Snyder
Roy Stanley
Margaret Sterricker
Terrence Sterricker
Merchandise
Silvanita Trevino
Health Services
Michael Wrobel

Legal
Cassandra Harris
Erin Mahoney

Lifeguard Operations
Keith Pettit

Marketing & Sales
Brittany Brookins
Catherine Burke
Beth Fleeton

Operations
Melanie Schnell

Park Services
Inshan Hosein
Johan Milus

Parking & Transportation
Maake Wolfgramm

Security
Marc Schoeneich

Technical Services
Dylan Abell
Delano Barrett
Laura Holman
Jamie McNally
Byron Osborn
Gerald Pierson Jr
Leslie Skoloda

Universal Creative
Ryan Evans
Ricardo Galbis

5 YEARS

Attractions Operations
Lauren Bell
Robin DeMalignon
Lucy Leyva

Entertainment
Brent Aberle
Sean Ahearn
Mitchell Beckman II
Kevin Brenneman
Anna Bush
Angel Cancel Vientos
Kai Carter
Kendall Casey
Dylan Charles
Andrew Ciullo
Leslie Connor
Jonathan Delarosa
Joseph Dennis
Casandra Dispensa
Andrew Frye
Moses Galarza
Veronica Garcia
Ashley Germano
Jasmine Hanson
John Holmes
Jenna Horwitz
Jared King
Daniel Kostka Jr.
Rachel Lee
Jennifer Leslie
Breann Lewis
Kathryn Lovell
Michael Maitland II
Kimberly Matovina
Eliza McAfee
Laura Miller
Kira Mioskie
Carlee Mullett
Joshua Navarro
Stephanie Oliver
Melissa Ortiz
Daniel Ostolaza Jr.
Sara Raymer
Stephanie Sears Watkins
Shantelle Sides
Jessica Smith
Erick Sureda
Stephanie Swift
Brendan Tetrault
Eric Torres Santiago
Daniel Vasquez
Justin Voorhees
Kaylie Walker
Madison Weir
Shae Wilkinson
Jaron Williams

Finance
Leila Errazo
Brad Singh

Food & Beverage
Kristian Acosta
Jeanne Bennett
Nickkie Bufford
Lee Burton
Theresa Calabrese
Athena Caldwell
Alynnel Carrion-Roure
Laura De La Vega
Elizabeth Erickson
Gerald Finch
Echo Fox

Milestones continued on page 7

Visit the Corporate Partner Fair April 3

Universal Orlando Resort™ proudly partners with select companies to offer our guests exclusive offers and benefits. These partners provide the highest quality products and services for an unrivaled experience at UO. On April 3, our Corporate Partners are teaming up to showcase their products and services to UO Team Members at the Corporate Partner Fair! **Stop by and learn more about:**

Corporate Partner Fair
Monday, April 3
11:00am - 2:00pm / Wardrobe Lawn

Coca-Cola® ▪ American Express® ▪ Nestle® Pure Life® Purified Water
Avis® ▪ Budget® ▪ Rider® Sandals
Edgewell™ Personal Care (Banana Boat®, Hawaiian Tropic®, and Wet Ones®)

Don't miss this opportunity to enjoy treats, giveaways, and prize drawings!

Mark Your Calendars: Financial Fitness Day Returns April 13

It's almost time to *'Spring into Action and Watch Your Money Grow'* at this year's Financial Fitness Day! Stay tuned to the next issue of ***UO News*** for details on the event designed to help you make the most of your financial future.

Financial Fitness Day 2017
Thursday, April 13
7:00am - 1:00pm / Wardrobe Rehearsal Hall

Asian Pacific American Network to Welcome New Executive Champions

With our brand's continued growth and expansion in Asia, there are ample opportunities to learn, develop and grow together. The Diversity and Inclusion team is proud to announce the change in leadership for APA, our Asian Pacific American Network.

Asian Pacific American Network
Leadership Installation Luncheon
Wednesday, March 29
12:00pm – 1:00pm / VIVO Italian Kitchen™

As a part of the succession plan, APA will be welcoming our incoming Executive Champions: **Dang Ly**, Vice President - Parks Technology – UPR and **Diane Zhu**, Director – Finance - UPR. We are pleased to thank outgoing Executive Champion **Shirley Tsang,** Director – General Accounting – UPR, for her leadership and dedication to APA and our Diverse Universe.

****Registration is required for participation. Visit UOTeam.com/ diversity and select 'Event Sign Up' to register.***
Sign Language Services available upon request

Employee Assistance Program Expanding to Include All Team Member Dependents

Effective April 1, Universal Orlando's Employee Assistance Program (EAP) is available to all Team Members and their dependents, regardless of classification, to help resolve a variety of personal problems. Previously, EAP was only available to dependents of our Full-Time (Regular) Team Members.

Universal Orlando covers the entire cost of this confidential counseling service for up to three visits. There are no co-payments or out-of-pocket expenses involved. If you would like more information or would like to contact the EAP, brochures are available in the Benefits Department or you may contact the **EAP at 1-877-622-4327** or log onto **CignaBehavioral.com (Employer ID: universal).** Also, any Human Resources Manager or Representative can be a confidential resource in putting you in touch with the EAP.

Team Members Only

UOTMS
Universal Orlando Resort™ Team Member Services

ACTIVITIES

Airboat Adventure

Join UOTMS at Spirit of the Swamp Airboat Adventure. At Spirit of the Swamp you get the true outdoors experience complete with amazing wildlife and stunning scenery!

Airboat Adventure
Saturday, April 29
10:00am or 11:30am
Spirit of the Swamp
$35 per person - 1 guest welcome

Mark Your Calendars: 2017 Golf Tournament

Don't get caught in the Bunker! Sign up for our annual Team Member Golf Tournament. Registration information coming soon!

2017 Golf Tournament
Saturday, May 6
8:00am start
Orange Co. National Golf Course
$75 per Team Member

SPORTS LEAGUES

Golf League

Hit the green with UO! The 2017 Golf Legue is open to all Team Members, third-party tenants, and active vendorts with valid UO credentials. League begins April 13. Deadline for Registration is April 11. Stoneybrook West Golf Club. Registration fee: $30. Register online at **uogolfleague. com.**

Coming Soon! Our Annual Take Our Daughters and Sons to Work Day Event

Each year, Universal Orlando Resort participates in "Take Our Daughters and Sons to Work Day," offering our offspring (ages 9, 10 & 11) the opportunity to see what it's like to work at our resort. This year's event will take place on Thursday, April 27 and **registration opens Monday, April 3 at noon on UOTeam.com.**

Stay tuned to the next issue of *UO News* and to UOTeam.com for more details.

Savings Spotlight Featured Discounts

Team Member Exclusive Discounts

AMC® Universal Cineplex Discount

At the box office: $8.00 every day for up to 2 tickets (additional charges apply for 3-D and IMAX 3-D).

In advance: Green tickets (restrictions apply) can be purchased at U-Stop, Breakaway Cafe, and Backlot Bistro for **$9.00.**

Plus, join AMC Stubs Insider™ for FREE and get great benefits! Members can refill their large popcorn for FREE at every visit, save up to $2 off tickets every Tuesday* and a enjoy $5 reward every time you reach 5,000 points (earn 20 points per $1 spent). Visit **www.amctheatres.com/amcstubs** to sign up!

MOE Monday!

Team Members receive a **bowl or burrito with a drink** for a discounted price at Moe's® Southwest Grill on Mondays! All third parties and contractors are welcome.

$6.99 - Chicken, Tofu, Ground Beef, or Veggie
$7.69 - Steak or Pork

Visit **UOTeam.com/savings** to view the hundreds of exclusive discounts for Universal Orlando Team Members!

Remember: *Universal Orlando does not necessarily endorse the business products or services offered in the Savings Spotlight. The discounts offered should be compared with sales in effect at the time you are prepared to make a purchase. Prior to conducting business, you should identify yourself as a Universal Orlando Team Member and indicate that you are seeking the discount offered.*

QUICK CUTS

Share Your Celebrations

- Congratulations to **Taylor** & **Noah Hartman** from Entertainment – the couple wed on February 25.
- Congratulations to **Jeff Hageter** from Tech Services and his wife Olivia - the couple celebrated their 15th wedding anniversary on March 14.
- Congratulations to **Tyler Lahman** from Tech Services and **Patricia Morse** from Attractions - the couple wed on March 18.

Are you getting married, adopting, having a baby, or celebrating a wedding anniversary? We want to hear about it and share the news with the UO team!

Send your good news to communications@universalorlando.com. Be sure to include your Team Member ID number!

Spring Plant Sale Returns March 31

The Greenery Production truck pulls up to the Gate 2 Parking Lot at **6:00am** – a new time! They'll wrap up when all products are sold. Get there early! Credit cards are accepted.

Team Member Plant Sale
6:00am / Gate 2 Parking lot

MILESTONES

Continued from page 6

5 YEARS

Food & Beverage
Khalid Gannaoui
Joseph Garrity
Andrian Gorea
Levis Irizarry Saez
Zenaida Jacobs
James Martinez
Helena Maskova
Joseph Muscarella
Melissa Norwood
Julia Osorio
Kyannah Ottley
Vincent Perrotti
Melissa Provenzano
Dania Reid
Miguel Reyes
Rocio Rojas Acat
David Sanchez
Shanatea Sanders
Joseph Scoliere
Alexandra Thinis
Vicki Vance

Health Services
Christopher Rodriguez

Marketing & Sales
Jessica Golson
Nathaniel King
Jonathan Lozada
Christine Rios

Merchandise
Cynthia Clanton
Christina Kophamer
Kristina Nazario
Andrea Sanchez
Edward Schutte
Javier Sepulveda Rodriguez
Lisa Stevens
Kerry Tuscany

Park Services
Paul Drappeaux
Nathan Wood

Parking & Transportation
David Bedell
Michelle McLeod

Parks Technology
Terrence Ingram
Eduardo Pena

Security
Joshua Cepeda
Richard Crim
Syed Khan

Technical Services
Alexander Evaskis
Jose Rivera-Caballero
Joseph Sieracki
Gary Torre

Universal Creative
John Hogg
Lexi Tausch

Wardrobe
Julia Santos

For the Fans!

Enter for Your Chance to Attend a Taping of The Tonight Show Starring Jimmy Fallon! at Universal Orlando™

We've got a great opportunity for Team Members to see Jimmy Fallon in person when he and The Tonight Show come to Orlando April 3 - 6 to celebrate the grand opening of **Race Through New York Starring Jimmy Fallon™**!

Want to Attend an Orlando Taping of The Tonight Show Starring Jimmy Fallon?

Tell Us In 15 Seconds Why You're the Biggest Fan!

The Tonight Show Starring Jimmy Fallon will be taping shows right here at Universal Orlando Resort™ April 3 – 6 – and we're sending our Team Member super-fans to a select taping of the show!

For your chance to score a seat with some of your fellow Team Members, submit a video telling us why you are Jimmy's biggest fan. A panel of judges will review the videos and select Team Members to send to the show.

Here's how to enter:

- Visit **UOTeam.com** and select the **'Tonight Show Starring Jimmy Fallon'** icon to enter.
- Upload your video (must be 15 seconds or less) answering **'Why are you the biggest Jimmy Fallon fan?'**
- Videos must be received by **5pm on Wednesday, March 22.**
- Check out the entry form for more information and complete contest rules.

Good Luck!

SCENE AROUND UO

Steven Spielberg recently surprised the Orlando-based Universal Beijing Project teams with a visit!

uonews

Sr. Editor / Art Direction **Andy Warren**

Managing Editor **Debbi Compton**

Production and Layout **Doug McKee**

Associate Writer **McLean Alley** **Kyle Fairhurst**

Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**

1000 Universal Studios Plaza • Orlando, FL 32819 | Phone: **407-224-5078** • **www.UOTeam.com**

MATERIAL MAY NOT BE REPRODUCED IN ANY FORMAT WITHOUT EXPRESS WRITTEN CONSENT OF UNIVERSAL ORLANDO RESORT™.

Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.
TM & © 2017 NBCUniversal Media, LLC. All rights reserved. Universal elements and all related indicia TM & © 2017 Universal Studios. All rights reserved. Additional copyright and trademark notices available at UOTeam.com/copyright.

GREEN IS UNIVERSAL

FSC www.fsc.org MIX Paper from responsible sources FSC® C005734